

# SHORT BREAK SERVICES IN BROMLEY



## YOUR VIEWS MATTER

The London Borough of Bromley has produced a Draft Short Breaks Services Statement. This is a very important document which aims to inform families of the short break services that are available, the eligibility criteria for those services and how the range of short break services are designed to meet the needs of families with disabled children in the London Borough of Bromley.

It is important that the London Borough of Bromley hear about your experience of receiving short break services in Bromley. Following this consultation we will ensure feedback is used to help us improve services and to ensure the support we offer remains both helpful to families, reflects what parents and carers really need, and meets the needs of disabled children and young people.

**It is important that you complete this questionnaire if you are a parent or carer receiving or would like to receive [short break services](#) in Bromley.**

All replies are treated in confidence. You do not need to give your name at the end of the questionnaire unless you choose to do so. You should only complete one questionnaire.

Where a choice is offered, please tick the most appropriate response.

### [Short Break Services](#)

Do you access any short break services for your child/ren?

- Yes
- No

If yes, tell us about the support that you receive or the services you use (tick all that apply):

- Direct Payments
- Outreach
- Mencap Childminding
- Mencap Buddying (age 14+ only)
- Saturday Club and Holiday Scheme at Riverside Beckenham or St. Paul's Cray.
- Hollybank overnight breaks
- Family based overnight breaks
- Other self-referral activities, please state

If no, please tell us why you have not accessed short break services in Bromley:

- Didn't know about the services
- Didn't know how to access services
- I didn't think my child was old enough
- We have just moved into the borough
- Short break services currently offered do not meet the needs of my child.
- Other, please state

ELIGIBILITY CRITERIA

The London Borough of Bromley provides support for disabled children and young people using the definition of disability within the 2010 Equality Act i.e. where the disability has a substantial and long-term adverse effect on the child or young person’s ability to carry out normal day-to-day activities. The child or young person must reside in the London Borough of Bromley.

Are you aware of the eligibility criteria?

- Yes
- No

If yes, how easy do you find the eligibility criteria to understand?

- Very easy
- Quite easy
- Quite difficult
- Very difficult

How do you think we can make this easier to understand? Please comment:

.....  
.....  
.....  
.....  
.....  
.....

The Local Authority has recently introduced the Local Offer for short breaks as a means to providing short breaks to families without the need for an additional social work assessment.

Are you aware of the Local Offer?

- Yes
- No

A social work or review assessment of the child and family’s needs is required to provide additional support for families with the greatest needs.

Overall, do you feel that this is a fair way of allocating additional services for those in need?

- Very fair
- Quite fair
- Quite unfair
- Very unfair

Please explain:

.....  
.....  
.....  
.....  
.....

**INFORMATION**

Have you received clear information about the short break services that are available in Bromley?

- Yes
- No

If yes, please tell us how you access this information (tick all that apply)

- Specialist Support & Disability Service/information officer
- Bromley Council’s website
- Bromley Parent Voice
- Schools
- Voluntary Sector
- Bromley’s Resource Guides (booklets)
- Social worker/social work assistant in the Disabled Children’s Team
- Other, please state

How else can the Local Authority ensure that disabled children and young people are given appropriate information and support to enable them to access short break services?

.....  
.....  
.....  
.....

**GENERAL**

Overall, how successful do you think London Borough of Bromley has been in transforming the way that short breaks are delivered? Please feel free to add further comment.

- A great deal
- To some extent
- A little
- Not at all

The London Borough of Bromley listens to parents and carers, and disabled children and young people by partnership working with Bromley Parent Voice, by gaining views via the Young Advisers Group and by obtaining feedback from service users.

Are we doing enough to ensure that we listen and respond to the views of parents and carers of disabled children and young people?

- A great deal
- To some extent
- A little
- Not at all

How can we do this better? Have you any further suggestions for improving short breaks for families?

.....  
.....  
.....  
.....  
.....

Thank you for taking the time to complete this questionnaire.

Name (optional) .....

Date.....

Please return to: Jane Ching, Lead Disabled Children's Social Work and Short Break Services

Specialist Support & Disability Services  
Kingfisher House  
21 – 23 Elmfield Road  
Bromley  
BR1 1LT

Email:jane.ching@bromley.gov.uk

For further information regarding Short Breaks in Bromley please contact the Children's Disability and Short Break Team on 0208 313 4511.

**Your comments need to be with us by Friday, 9 September 2011.  
Thank you in advance for giving of your time and sharing your views with us.**



**The Bromley Children and Young People Partnership is a partnership of the following organisations:**  
Bromley College of Further and Higher Education | Bromley Mytime | Bromley Safeguarding Children Board | Children and Families Voluntary Sector Forum | Connexions South London Sub Regional Unit | Early Years Development and Childcare Partnership | Jobcentre Plus London Borough of Bromley | London Probation Trust | Metropolitan Police Service (Bromley) | NHS Bromley | Orpington College Oxleas NHS Foundation Trust | Primary and Special Schools | Secondary Schools | South London Healthcare NHS Trust