



Summary Report 2020-2021

Incorporating Bromley Scope

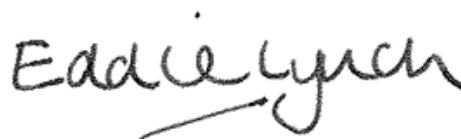


Message from the Chairman, Peter Prentice, and Chief Executive, Eddie Lynch

The last year has been the most unusual and challenging that the majority of us can remember. In spite of COVID-19, Bromley Mencap has continued to provide a wide range of services to many people – including 1,200 new referrals. To do this, staff have introduced innovative ways of working, in many cases using new technology. This has been made possible by various grants and support enabling us to acquire the appropriate equipment and training.

Bromley Mencap staff and volunteers are the driving force behind all of this. Never before have they needed to adapt so rapidly and carefully to all the changes and regulations imposed by a pandemic, but they have done so in the most amazing manner.

We wish to put on record our thanks and admiration to all the staff, volunteers, partners and funders of Bromley Mencap.



Organisational Development



- Rolled out a successful digitalisation programme across the organisation to ensure staff were supported to deliver more services virtually to our clients
- Secured new funding from a range of COVID-19 funding opportunities and grants to support the work of the organisation and the increased demand for our services
- Purchased 85 tablets and laptops for disabled people and their families and 21 laptops for staff to work remotely in our new virtual world

Organisational Development (continued)

- Delivered training on virtual workshops, film production, risk assessments and infection control
- Set up a podcast facility and produced a series of podcasts during the pandemic
- Undertook risk assessments of our premises and equipped our offices and activities to ensure they were COVID-19 safe and compliant with Public Health England regulations
- Successfully reopened our community self-funded services following lockdowns and delivered them within COVID-19 safety compliant environments
- Delivered an emergency shopping and medication service for 77 of our most vulnerable clients and their families
- Finalised our vision and architectural

drawings for our new Centre for Community Living

- Retained our Investors in People, Advice Quality Standard and DWP Disability Confident awards
- In line with our Strategic Plan, launched new projects, in partnership with other organisations, including a Round the World Challenge and a Bike Loan Scheme
- 18 new members joined the organisation



Leisure and Activities



- 107 disabled adults attended Monday Afternooners, Keep Fit, the Outdoors Activity Club and dances
- Launched a new Round The World Challenge activity for people with learning disabilities and delivered sessions in football, dance, keep fit and Tai Chi
- Our community hub provided cycling courses for disabled adults and family cycling sessions

Short Breaks

50 families received 7,964 hours of support from our Short Breaks Service through:

- Childminders
- Home Sitters
- Community Support Workers and
- Buddies



Family Support and Information Services

- Supported 1,400 families through our telephone helpline 5 days per week
- Advocacy for parents and carers, families with complex needs and people in transition
- 180 new referrals to our Autism Family Support Service which also delivered 4 workshops and bi-weekly virtual drop-ins
- Our Children's Wellbeing Service provided virtual activities including cookery, craft, pottery, museum visits, a virtual zoo trip and yoga for 240 children and young people



- Delivery of 26 online workshops each for adults with learning disabilities and adults with physical disabilities covering topics such as fire safety, accessing technology, winter wellbeing, coping with bereavement, preventing falls, managing debt and cooking on a budget
- A series of information sessions relating to COVID-19, emotional wellbeing and advice on the vaccine
- Supported disabled people and carers to claim £150,000 in new welfare benefit claims
- Secured a range of grants to provide disabled people and carers with new white goods, beds and specialist equipment

Respite

- Fortnightly breaks, delivered remotely through resource packs and instructional videos, for 14 families
- 17 families used our buddying project
- Home-based respite for 3 families

Volunteering, Training and Employment

- 32 new jobs and 52 volunteering and work placements for disabled people
- Supported 15 people with furlough matters helping them to retain their jobs during a period of great uncertainty
- Weekly 'Step Forward' pre-employment workshops for up to 30 people with 2 supported into volunteering
- 38 students from Bromley and Bexley attended our Supported Internship programme with 5 achieving employment
- Job coaching agency supported 25 disabled

people in employment

- Weekly job clubs attended by 30 disabled people and 60% securing paid employment



Our Bromley Well Pathways provided a range of preventative support to disabled vulnerable people and carers including:

- Support for 347 adults with learning difficulties with virtual workshops and drop-ins leading to greater independence and resilience
- Support for 345 adults with physical disabilities with virtual workshops and drop-ins leading to greater independence and self-management techniques
- Support for 62 mutual carers including virtual workshops and lunch clubs at home
- 315 people with autism received support around employment, coping with lockdown and maintaining positive wellbeing
- 321 young carers were supported through workshops, mentoring, coping strategies, counselling and transition to adulthood

- The Education and Employment Pathway supported 27 people into paid employment and 50 people into volunteering and work placements



Partnership Working

Our partnership working continued throughout the year and, despite the challenges of remote working, we maintained successful collaborative working opportunities with:

- Bromley Third Sector Enterprise
- Certitude
- CASPA
- London and South East Colleges
- Parkwood Hall School
- Royal Mencap
- MyTime Active
- Palace for Life Foundation

Representation

Despite all meetings becoming virtual we remained active in key strategic and operational groups within Bromley including:

- Voluntary Sector Strategic Network
- Bromley Safeguarding Adults Board
- SEND Governance Board
- Learning Disability Annual Health Check Task and Finish Group
- Bromley Children and Families Forum
- Autism All Age Partnership Board (including priority lead for the Education and Employment Project)
- Bromley Mobility Forum
- Learning Disability Mortality Review Steering Group
- Learning Disability Carers Forum
- Learning Disability Working Group
- Learning Disability Partnership Board and
- Learning Disability Hubs Provider Group

Funding



- New grants, funding and donations from the London Community Response Fund Waves 1 and 3, the Lottery Coronavirus Fund, the HMRC Furlough Scheme, Direct Line, Baily Thomas Foundation, the London Borough of Bromley, Let's Get Digital, Digital Lifeline, Community Waves, Sir Jules Thor Trust, The Haremead Trust, the B & Q Foundation, City Bridge Trust, Identity E2E, TK Maxx & Homesense Foundation, Grove Pension Solutions Ltd, Waitrose, local Rotary Clubs and Emmanuel United Reformed Church
- Community fundraising activities, both virtual and in person, included the 2.6 Challenge, the virtual London Marathon and a Ben Nevis sponsored climb
- Nominated Charity of the Year for Sundridge Park Golf Club and Orpington & Bromley District Sunday Football League.

Summary of Financial Information

Income & Expenditure for the Year Ended 31st March 2021

Grants	£330,926
Fundraising, Donations and Legacies	£762,610
Other Income	£953,902
Total Income - this is money we received	£2,047,438
Salary Costs	£1,071,588
Premises Costs	£29,469
Office Running Costs	£14,792
Other Costs	£214,387
Total Expenditure - this is money we spent	£1,330,236

This information is extracted from the audited accounts for the year ended 31st March 2021
Full accounts are available on request from Bromley Mencap at its registered address